

## INDUSTRY SOLUTIONS

### Energy / Utilities



#### BRIDGING INFORMATION PROCESSES

iBridge Group provides Document Management / Content Management Solutions to energy and utility markets. We provide the industry leading technology to streamline your business processes, improve customer service, reduce costs, and to help meet your compliance requirements. Better technologies can simplify regulatory compliance, including NRC, NERC and FERC.

**“Self-service capabilities are expanded and customer service capabilities enhanced.”**

Core business applications—change, plant, rate-case and asset management—are improved. Information sharing across business lines is streamlined. Self-service capabilities are expanded and customer service offerings enhanced. In short, iBridge delivers high-quality solutions to streamline processes and minimize costs.

#### RECOGNIZED BENEFITS

- Deploy a central repository with the required security and access control
- Automate business processes through intelligent forms submission and approval
- Apply retention rules to documents to comply with regulations and reduce storage costs
- Track user and document activity performed in the system through auditing features
- Facilitate collaboration from remote sites by providing online access to information and resources
- Reduce paper, copy and storage costs
- Create annotations, redactions, revisions and versions to reliably retrieve current and historical information and prove its authenticity
- Improve Compliance with federal regulations in document storage and retrieval
- Increase customer service by providing online access of information and resources to branch offices, remote workers, partners, and vendors